PUBLIC NOTICE

The Village of Harriman is providing this notice to all of its residential water customers pursuant to the recently adopted amendments to §§ 32 and 89-l of the New York State Public Service Law.


The Village may not terminate residential water service for non-payment of bills, taxes or fees during Covid-19 Emergency. If service has been terminated during the Covid-19 Emergency, it must be restored within 48 hours.

If you have experienced a change in financial circumstances due to the Covid-19 Emergency, your service may not be terminated for a period of 180 days after the state of emergency is lifted or expires, for water bill arrears, taxes, or fees owed to the Village. Also, if you have experienced a change in financial circumstances due to the Covid-19 Emergency during this 180-day period, you have the right to enter into, or restructure, a deferred payment agreement for water bills and fees, with no down payment, late fees or penalties.

You may demonstrate a change in financial circumstances for the purpose of taking advantage of the protections offered by the Public Service Amendments by delivering to the Village Clerk after the Covid-19 emergency expires or is lifted, a certification on a form provided by the Village, available at Village Hall, 12 Church St. Harriman, NY, or by contacting the Village Clerk at 845-783-4421 or by fax at 845-782-2016. If you want to enter into or restructure a deferred payment agreement after the expiration or lifting of the Covid-19 Emergency, then you may be asked to provide additional supporting documentation of your change in financial circumstances. The Village must make reasonable efforts to contact customers who have demonstrated a change in financial circumstances due to Covid-19 state of emergency for the purpose of offering such customers a deferred payment agreement.

Implementation of these provisions does not prohibit the Village from recovering lost or deferred revenues after the lifting or expiration of the COVID-19 Emergency, provided that such means are not inconsistent with the Public Service Law. These provisions do not prohibit the Village from disconnecting service when it is necessary to protect the health and safety of customers and the public.